COLORADO WORKS GUIDING PRINCIPLES

Inclusive and Responsive —
Colorado Works is reflective
of a governance structure
that promotes open
dialogue and decision
making and invites input
from staff, consumers and
all external stakeholders in
decision-making.

Inform, Educate and
Support - The state will
develop broad policies for
service delivery, allocate
resources, provide technical
assistance, educate and
support county staff as a
critical connection to the
consumer.

CUSTOMER

Outcomes and Results
Oriented - Service
outcomes are measured
and analyzed using data
and evaluation activities to
continuously improve
service effectiveness.

Services are appropriate
and supportive of
partnerships - Programs
and services are respectful,
culturally appropriate,
easily accessible, timely,
interdisciplinary,
collaborative, evidencebased and consistent with
proven practices.

Respectful of Individual
Rights - Individuals and
families should be assisted
in a respectful and
responsive manner that
builds upon their strengths,
are individualized and
family-centered.